

Jim Epervary Regional Vice President
1211 Avenue of Americas New York NY 10036
tel (212) 596 6644

January 15, 2005

Letter of recommendation, professional services

RE: Globe Investigation & Security Services, Inc.

ATTN: Mr. Olivier De Laurentiis, Sr. Vice President

Dear Mr. De Laurentiis;

Thank you for the outstanding level of professionalism and service that you and your staff have provided to Charles Schwab & Co. and the staffs of our NY City Metro area branch offices. During the period of 2002–2005 your services have been invaluable in helping us keep our staff secure and to manage our multiple branch office construction and renovation projects. Your assistance during special security concern situations gave our staff the comfort and reassurance that allowed them to stay focused on our daily business.

You and your staff have always displayed themselves as extremely professional and caring. Your eagerness to go above and beyond the normal scope of your duties has made you and your staff like members of our own team.

Thank you again for your personal initiatives on our behalf. I would be proud to recommend you and your firm to future clients. I will certainly call on you again when security services are required.



Jim Epervary
Vice President, Regional Manager
Charles Schwab, New York Metro Branch Network