

# Charles Schwab

1105 Third Avenue  
New York, New York 10021  
(212) 832-0050

**Globe Investigation & Security Services  
3265 Bainbridge Avenue  
Bronx, NY 10467**

**Attn: Olivier De Laurentiis, SVP**

**Re: Praise for level of service received**

**Dear Mr. Laurentiis:**

**I wanted to take the time to let you know what an excellent job your company did in protecting my employees over the last month. In the brokerage business there are times that clients can become dangerous and your team responded with a level of professionalism and caring that is unsurpassed. Your team made it possible for my branch to operate as usual, without fear, and allowed us to focus on our business. Your guards were always on time, courtesy to both employees and clients, and worked hard to understand the dynamics of the situation to ensure that all possible steps were being taken to diffuse the situation.**

**Thanks for your help and support and anytime we need protection I will be calling your company to protect us.**

**Sincerely,**



**Scott Glover  
Branch Manager  
Charles Schwab & Co., Inc,  
212-207-6766**