

Office of Academic Affairs • School of Engineering • Rutgers, The State University of New Jersey
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August 29, 2002

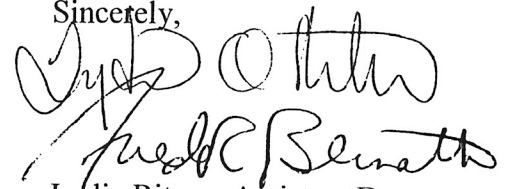
To Whom It May Concern:

I am writing this letter on behalf of the Academic Dean's office at Rutgers, School of Engineering. Over the past few months, our offices have undergone extensive renovations and inconveniences as a result of construction activity in our building. We were displaced from our offices and placed into temporary trailers for the summer months. Globe Investigations has been the on-site security company here during this chaotic and stressful period for our operations.

I would like to commend you for the top-notch employees that you have sent to work with us, in particular Vince Campbell and Robert Shannon. These employees have been exceptionally patient, accommodating, and have extended themselves to make us feel as comfortable as possible in our constrained environment. Recently, we have moved back into our offices, and still they persist in providing superior customer service.

As I have grown to know, and I am sure that you know that you possess quality employees working for your organization. If you have any questions, please feel free to contact me.

Sincerely,

The image shows two handwritten signatures in black ink. The first signature is for Lydia Ritson, and the second is for Fred Bernath. Both signatures are written in a cursive style.

Lydia Ritson, Assistant Dean
Fred Bernath, Associate Dean