



7 January 2003

Mr. Olivier De Laurentiis  
Senior Vice President  
Globe Investigation & Security Services  
3265 Bainbridge Avenue  
Suite B43  
Bronx, New York 10467

Dear Olivier:

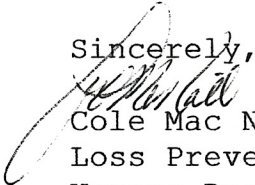
I would like to take this opportunity to communicate my thanks for Globe's assistance during this year's New Year's Eve Event.

The personnel you provided for our 1 Times Square Location were both courteous and professional. Their services were instrumental in assisting us to achieve our goal to provide a secure and safe environment for the annual "Ball" Celebration.

Please convey my special "THANKS", to Mr. Michael Mascia, who was on site during the critical times and provided the "backbone" of the service that Globe provided. His contributions and professionalism must be commended.

I look forward to the opportunity to utilize your company's service in the future and wish you, and all associated with Globe a healthy and prosperous new year!

Sincerely,

  
Cole Mac Neill  
Loss Prevention Consultant  
Warner Bros

One Times Square  
at 42nd Street and Broadway  
New York, NY 10036

Phone 212.840.4040  
Fax 212.840.1294

A Time Warner  
Entertainment Company  
TM & © Warner Bros. 1997